



## NOTICE OF PROPOSED WASTEWATER RATE CHANGES

Dear Future Pennsylvania American Water Customer:

As you may be aware, Pennsylvania American Water and Upper Pottsgrove Township have entered into an agreement for Pennsylvania American Water to purchase the Township's wastewater system. Once the sale is completed, you will become a Pennsylvania American Water wastewater customer.

On April 29, 2022, Pennsylvania American Water filed a request with the Pennsylvania Public Utility Commission (PUC) to increase wastewater rates as of June 28, 2022. A full investigation of this request could delay the change until January 2023. This notice describes our request, the PUC's role, and what actions you can take.

### **RATE REQUEST**

Pennsylvania American Water is requesting an overall increase of \$173.2 million for all of its water and wastewater operations. From 2022 through 2023, Pennsylvania American Water will have invested approximately \$1.13 billion to improve service reliability, water quality and fire protection for more than 400 communities across the Commonwealth.

These investments include necessary upgrades to treatment facilities, storage tanks, wells and pumping stations to help ensure that systems meet regulatory standards. Pennsylvania American Water will also have replaced approximately 90 to 100 miles of aging pipeline, as well as valves, service lines and other parts of its 11,613-mile network of water and sewer lines. By making prudent, ongoing investments to maintain and upgrade water and wastewater systems, Pennsylvania American Water is committed to protecting communities from public health concerns and quality of life issues associated with failing infrastructure.

On the effective date, your wastewater rates will be moved to the company's Zone 1 rates. If the entire rate request is approved as filed, the typical wastewater bill for:

- Residential customers using 3,212 gallons a month would increase from \$65.00 to \$95.00 per month.
- Commercial customers using 22,561 gallons a month would increase from \$65.00 to \$95.00 per month.
- Industrial customers using 528,207 gallons a month would increase from \$65.00 to \$95.00 per month.

Pennsylvania American Water's filing also requests a combined revenue requirement for the company's water and wastewater operations as authorized by legislation enacted in 2012, as well as a revenue stabilization mechanism, which is an alternative rate mechanism, in accordance with 66 Pa. C.S. § 1330. If the revenue stabilization mechanism is approved as filed, the immediate impact on your rates would be \$0.

To find out more about how the request might affect your wastewater bill, please contact Pennsylvania American Water's customer service center at 1-800-565-7292. You can also find the rates requested by Pennsylvania American Water in Original Tariff Water PA PUC No. 5, and Original Tariff Wastewater PA PUC No. 16 on our website at [www.pennsylvaniaamwater.com](http://www.pennsylvaniaamwater.com). Under the Customer Service menu, select "Your Water and Wastewater Rates." You can also review the material filed with the PUC at our office at 852 Wesley Drive, Mechanicsburg, PA 17055. In addition, you can request that we mail you a copy of Pennsylvania American Water's Statement of Reasons, which is a plain language summary of why we are requesting the rate change.

### **PUC ROLE**

The state agency that approves rates for regulated public utilities is the PUC. The PUC will review and investigate the requested rate increase. Pennsylvania American Water must prove that the requested rates are reasonable. After examining the evidence, the PUC might grant all, some, or none of the request, or it might reduce existing rates. **As a result, the final effect on your bill might be different than the company's request.**

### **ACTIONS YOU CAN TAKE**

There are three ways you can challenge Pennsylvania American Water's request:

- 1. Send a letter to the PUC.** You can tell the PUC why you object to the requested rate increase in your letter. You can also tell the PUC about any other concerns you have about the company. This information can be helpful when the PUC investigates the rate request. Send your letter to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.
- 2. Attend or present testimony at a PUC public input hearing.** You can attend or be a witness at a PUC public hearing. The PUC holds public input hearings if it opens an investigation of Pennsylvania American Water's rate request and if there is enough interest in the case. At these hearings, you can present your views to the PUC judge and to company representatives. Testimony under oath becomes part of the rate case record. The PUC holds these hearings in the service area of the company. For more information, call the PUC at 1-800-692-7380.
- 3. File a formal complaint.** If you want to be a party to the case, you must file a formal complaint. You then have an opportunity to take part in all the hearings about the rate increase request. You can receive copies of all materials distributed by the other parties. Formal complaints should be filed with the PUC before June 28, 2022. If no one files a formal complaint, the Commission may grant all, some or none of the request without holding a hearing before a PUC judge. You can request a formal complaint form by writing to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265, or by going to its website at [www.puc.state.pa.us](http://www.puc.state.pa.us).



**PENNSYLVANIA**  
**AMERICAN WATER**

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Upper Pottsgrove Wastewater Acquisition